



(An ISO 9001:2008 Certified Organisation)

TEA WITH DIRECTOR

MEETING MINUTES

Meeting Date: 20 December, 2013

Meeting Location: Palki

Approval: 14 December, 2013

Recorded By: The International Centre Goa

1 ATTENDANCE

Name	Membership Number	Present
Vijay Vanikar	2121	Yes
Ranu Vanikar	2121	Yes
Amrita Singh	2144	Yes
Malay Patel	2397	Yes
Sharmila Rao	7687	No
K. M. Naik	1846	No
Manashi Chatterjee	2332	Yes
Genevieve D'Souza	1710	Yes
Mahesh Prabhu	2359	No (Emergency at home)
C. N. Prabhakar	7688	Yes
Nandini Sahai	Director, ICG	Yes
Ayub Zickriya	General Manager, ICG	Yes
Rakesh Nayak	Meeting Scribe, ICG	Yes
Roy Vas	Kota Hospitality	Yes
Vipul Moghe	Kota Hospitality	Yes

Quorum was established

2 MEETING LOCATION

Palki

3 MEETING START

Meeting Schedule Start: **6:00 PM**

Meeting Actual Start: **6:00 PM**

Meeting Scribe: **Rakesh Nayak**

4 AGENDA

To take suggestions from ICG Members on forthcoming projects, existing programmes and facilities.

5 NOTES ON DISCUSSION

- In response to resentment expressed by attendee Members over the charges levied by ICG for use of swimming pool, gym and recreation facilities by Members, the Director said that she will definitely represent the case before the Board of Trustees, once again, and will strongly recommend reduction fee during the review meeting with the Board of Trustees in April 2014.
- Members asked for data of how many members have used the pool before and after April 2013. The director assured the Members that the same would be compiled and given to them at the earliest.

- One of the attendee Member commented that the quality of water in the pool has improved.
- In response to the dissatisfaction expressed and concerns raised over the quality and consistency of food being served at ICG's Restaurant by Kota Hospitality and also high pricing of alcoholic beverages and items on the menu, Mr. Roy Vas, MD, Kota Hospitality, assured the Members that the restaurant and kitchen is cleaned thrice a day and that he would personally take corrective action with immediate effect in context to consistency of food.
- In response to high pricing of alcoholic beverages and food, Mr. Roy Vas, MD, Kota Hospitality, mentioned that they have not been doing very well financially and that they can't do more than what they are doing due to shooting cost of raw material and increase in wages being paid to staff. However, he said that he will work towards reducing the number of items in the menu and providing consistency.
- In response to Member's request for Thali to be served at the Restaurant, Mr. Roy Vas, MD, Kota Hospitality, assured that they will soon roll out Vegetarian Thalis at a reasonable rate.
- The Director said that the next Member's Night would be held, tentatively, in January 2014; exact date would be declared after working out the logistics.
- Members mentioned that they don't receive ICG's mail regularly. Some of them complained that they receive the mails after the event is over. The Director informed the Members about the technical problem in the mass mailing software, which is being looked into.
- The Director declared that ICG is now affiliated with Baroda Presidency Sports Club
Address: Next to Poddar World School, Sherkhi, Vadodara-391330. Gujarat.

6 MEETING END

Meeting Schedule End: **7:00 PM**

Meeting Actual End: **7:50 PM**

7 NEXT MEETING

Venue: **As per availability** Date: **To be decided** Time: **To be decided**