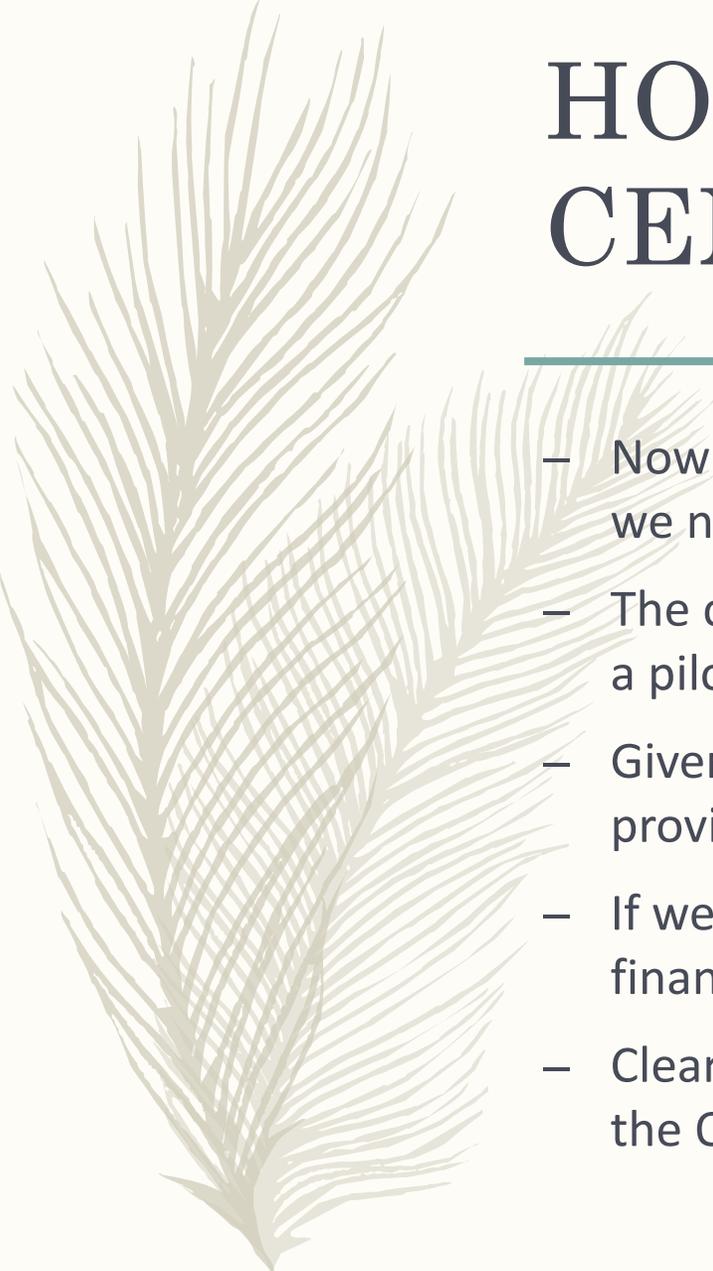


THE ECONOMICS OF ONE STOP CRISIS CENTRES

ANITA HALADI

28TH MARCH 2016



HOW MANY ONE STOP CRISIS CENTRES DOES GOA NEED?

- Now that we have established the need for setting up one stop crisis centres, we need to assess how many such centres does Goa need?
- The central government proposes to finance one such crisis centre per state as a pilot project
- Given the imperative to create easy access to services that such centres provide, we ought to push for more than one such centre for Goa.
- If we agree that we need to have more than one, will the state government finance the other/s?
- Clear cut budgetary provisions have to be made for the successful operation of the OSCC



WHAT THE CENTRE PROPOSES TO PROVIDE FOR

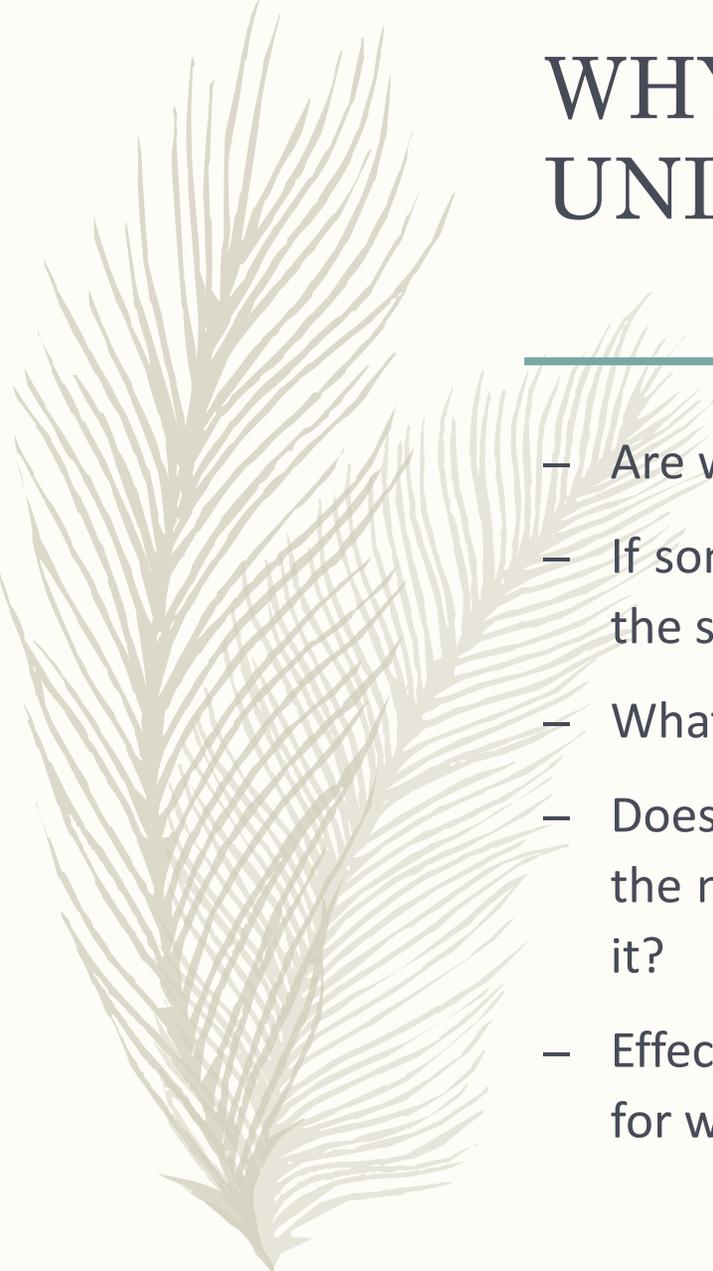
- One centre per state as a pilot project
- The MWCD at the Centre has worked out the financial estimates for the OSCC
- Financial assistance to the State Governments/UT Administrations is to be released in two instalments. However, **the initial budget will be allocated to the State Governments/UT Administrations as per the Proposals received by the respective States/UTs. (Has the DWCD, Goa sent its proposal?)**
- Release of funds to the State Governments /UT Administrations will be made bi-annually; first instalment will be released by 15th April and second instalment will be released by 15th October of the calendar year after receiving the Statement of Expenditure (SoE) and Utilisation Certificate (UC) of the grant.



Timelines for submission of reports:

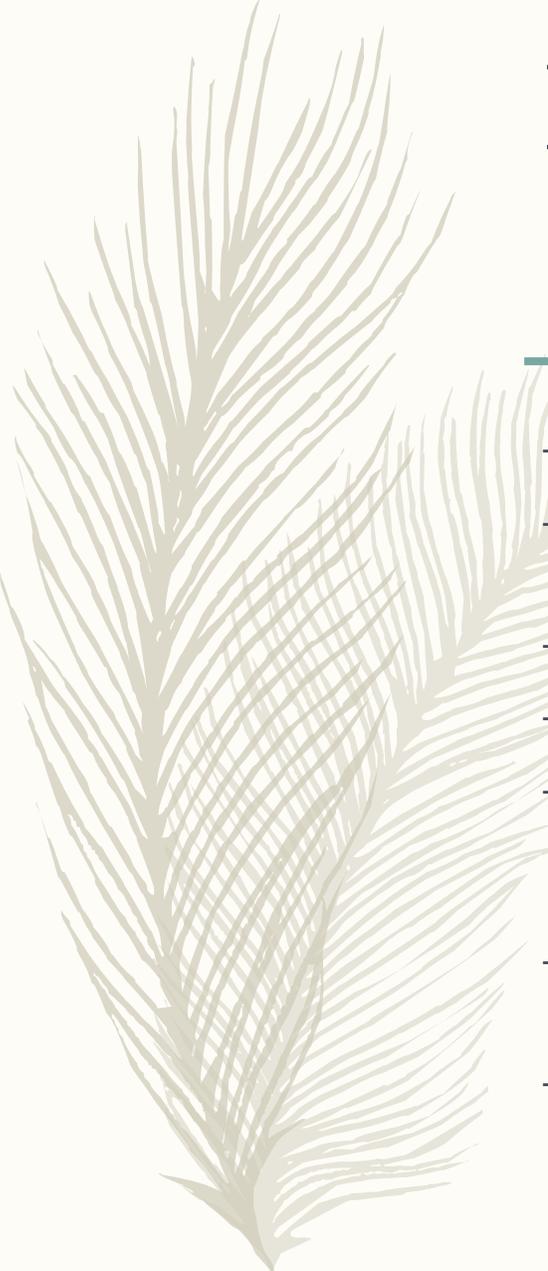
- i) SoE and UC : **by 15th October (for the 1st bi-annual), 15th April (for the 2nd bi-annual)**
- ii) Annual SoE, along with UC for previous year : **by 31st May**
- Time schedule for submission of the Utilisation Certificate (UC) has to be strictly adhered to enable the MWCD to release the funds to States/UTs in time.

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- The financial projections for operationalisation of OSC is 11.04 crore
 - The total financial projections for operationalisation for One Stop Centre including construction cost for 18.58 crore.
 - The expenditure on salaries has been projected @ 78000 per month
 - Given our experiences with the ICPS implementation getting snagged due to delay in sanctioning of funds, how do we ensure that we are able to meet with the conditionality put forward by the Central government and get funds in time?



WHY GOA NEEDS THE OSCC TO BE A UNIT WITH FULL TIME PROFESSIONALS

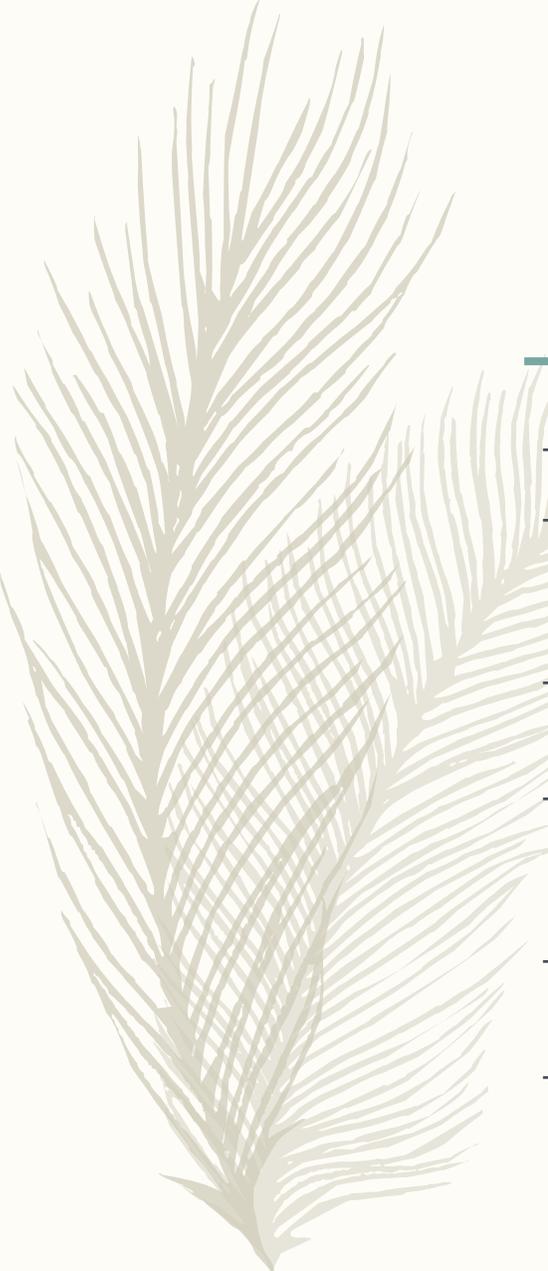
- Are we prepared to create a OSCC that ‘outsources’ proposed services?
- If some of the services are to be outsourced, what kind of financial estimates is the state going to prepare?
- What happens after the period for the ‘pilot project’ for the OSCC is over?
- Does the state government have the will to make a financial commitment with the necessary budgetary provisions to run the OSCC, if the centre stops funding it?
- Effective operation of the OSCC would require services such as short stay homes for women and girls to be set up, is the state government committed to do so?



LESSONS FROM THE PAST

- The Women's Police station was set up in Goa in August 2000
- The government allocated one room in the old GMC building to house the Women's police station
- The Women's Police station at this time provided no other support services
- In 2004, the Government decided to set up the Women and Child Protection Unit.
- The Office of the Director General of Police issued a standing order that covered the rationale, nature of assistance and services that were to be provided by the WCPU in collaboration with NGOs
- Another WCPU was set up in Margao subsequently (which proves that the Police clearly thinks that one WCPU is not adequate for Goa)
- The same unit with the same infrastructure is meant to additionally function as the Integrated Anti-Human Trafficking Unit from the year 2007

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- The clubbing together of services to be provided for women and children needs to be revisited
 - For many years after it was set up, the WCPU had no vehicle of its own and had minimal staff
 - The WCPU has been in existence for almost 12 years
 - Though it has been able to get more staff for its functioning, it outsources legal and psychological counselling and training, the budgetary provisions for which are unclear
 - Meetings with stakeholders and NGOs have been held sparingly, with little or no follow up. This indicates a lack of clarity on the intent and terms for partnering with NGOs

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- The Goa Children’s Act requires the government to set up a Victim’s Assistance Unit
 - The State commission for Children established under the GCA had submitted to the government, SOPs and Protocols for the VAU and recommended that the state should have two VAUs with full time professional staff in 2007
 - In March 2014, the government notified that the VAU has been ‘outsourced’ and would be operated by a ‘social worker’ for three years
 - The state has made no budgetary provisions for the VAU and the individual operating the VAU has stated that he receives no financial help from the state and that he operates the VAU with his personal funds
 - The OSCC implementation guidelines prepared by the MWCD, also speak about outsourcing. Would this be ideal?
 - The same guidelines contain SOPs and protocols for the OSCC. Should these be notified as guidelines cannot be enforced?



WHAT SHOULD BE THE ROLE OF NGOs?

What does outsourcing mean for the NGO?

When an NGO participates in providing services that are meant to be provided by the state, how does the NGO resolve 'conflict of interest'?

The NGO is essentially a non- government funded organisation. When it begins to receive funds from the government, does it then become a government funded NGO, which is in itself a contradiction in terms?

The DWCD has notified the 'The Goa Non Governmental Organisations Accreditation Guidelines, 2014. Are NGOs willing to apply for accreditation? Are NGOs being consulted for drafting the terms for accreditation as is proposed in this notification?

What are the rules of engagement between an NGO and the government when the NGO partners in service delivery with the government?